



Demystifying Remote Consultations Workshop

Want to feel more confident and safer when consulting by telephone?

In this practical 3-hour workshop, you'll explore proven approaches to remote consulting that can help you make better decisions, manage risk, and reduce the likelihood of complaints or adverse outcomes. Through real-world examples and small-group case discussions, you'll leave with skills and strategies you can use in your very next clinic.

Ideal for any primary care clinician undertaking telephone consultations

-  **WHEN:** Wednesday 4th November 2026 between 7:00 – 9:00pm
-  **WHERE:** This interactive case-based session will be delivered online via Zoom, and will be facilitated by Dr Andy Eaton (GP Educator & Director of Tempus Training & Education)

What previous delegates on this course have said:

"Excellent tips about how to manage remote consultations and risk assessment"
"Really useful, thank you! Lots of new and helpful information and useful phrases!"
"Amazing session, well prepared, very welcoming speaker"

The aims of this session are to:

- ✓ Increase your confidence in telephone triage and remote consulting so that it feels like something you can do (and might even enjoy).
- ✓ Develop your skills in dealing with situations on the phone you have identified as difficult.
- ✓ Appreciate some pitfalls of triage/remote consulting and how they can be avoided.
- ✓ Develop an understanding of some of the types of bias and how they might apply to telephone triage/remote consultations.
- ✓ Explore our thresholds and rationale for arranging a F2F or video consultation – or even a direct admission to hospital where appropriate.

This FREE session will be sponsored by a representative from a Pharmaceutical Company



How to register?

Email enquiries@tempus-education.com with any queries, or scan the QR code / click on the link below to book directly.

<https://www.trybooking.com/uk/HEHA>

